

## Our Governing Body

I have had a request through our Carepage system to provide information on our Board and also on how our Board engages with our Residents and Clients. I am delighted to see that Residents are using this online platform to provide all sorts of feedback that they otherwise may not have taken the time to request on a paper form.

The Directors of Baptist Village Baxter Ltd, (trading as The Village Baxter) are our Board Members. Baptist Village Baxter Ltd, is an Australian company limited by guarantee. This is a type of company structure that is commonly used by non-profit organizations, charities, and other similar organizations who exist to provide a service rather than to create profits and income for shareholders. The members (Directors) cannot receive benefit, dividends, or profits from the Company. Residents cannot be members. It is important to note that we are still required to follow the same regulations and laws as other types of companies. The Government-appointed regulating body for Charities is not [ASIC](#), but it is the Australian Charities and Not for Profit Commission ([ACNC](#)). Village Baxter has a profile on their website that includes our constitution, financial and annual reports, and responsible people.

We have 6 Directors. Stuart Shaw is our Chairperson. Stuart is a CPA and Justice of the Peace and for 35 years was Village Baxter's General Manager. Betty Haworth, retired Director of Nursing, and business owner. Betty worked at Village Baxter for over 25 years. Bryan Quinn, an Accountant, and qualified HR Manager who was Village Baxter's HR and Community Services Manager for 10 years. Margaret Williams, our former Village Baxter Chaplain who has also worked in Chaplaincy roles in local hospitals and churches. Ron Crosling, a business owner with extensive Management and Quality Improvement experience who assisted the Village to introduce the Business Excellence principles in the early 2000's. Eileen Prudden, Retired [CEO](#) from Andrew Kerr in Mornington who has extensive Aged Care management experience. We are truly fortunate to have a Board with such diverse skills, equal gender mix and direct knowledge of how we operate as a business.

The nomination and appointment of Directors is governed by the Company Constitution. The Board meets every second month during the year and is present at the Village Baxter Annual General Meeting of Residents to interact directly with Residents and present a report on the previous [financial year](#). Minutes of Board Meetings are confidential although they are read as part of the Annual Financial Audit.

The Board approves the overall operational and capital expenditure budget, re-development strategy and receives reports on our various operational departments and programs that include feedback and results to enable them to review how we are meeting the various governance requirements of each area. The Board also sets the Mission, Vision, and Values of the Company to ensure we are meeting our Charitable purposes. The Board's focus is on governance and ensuring frameworks and structures are in place; the Board does not get involved in the day-to-day operations of the Company.

The Board employs me as CEO and I in turn employ the Senior Team of Managers who are then responsible for the staff within their departments. The Village Baxter embraces a servant leader approach whereby the key role of a Manager is to provide their team with the support, leadership, and resources they need to enable their team to provide the care and services to our Clients and Residents.

Residents and Clients have opportunity to engage with the Board at the Annual General Meeting held in September each year. During the year, the Board receives detailed reports about each Department; these include information about complaints and incidents and how they were managed and resolved. In 2023 I will be required to provide additional reports from some Manor and Home Care Package meetings directly to the Board to meet the improved Aged Care Provider governance requirements.

Next month I will share more information about each segment of the business, our Senior Managers and the care and services provided by their Departments.

Cheers, Kim Jackson, Chief Executive Officer



## Announcements

### ⇒ *Welcome* ⇐

We welcome the following new residents and wish them well in their new home.

Wendy Ottaway—Suite 819B

### ⇒ *Congratulations* ⇐

The following Residents have achieved memorable years of occupancy.

#### **15 Years**

Barbara Halpin

#### **20 Years**

Diane Chandler

Russell Chandler

Di Small

John Buckland

Laine Buckland

### ⇒ *Transfers* ⇐

#### **Community**

Beryl Bankes

#### **Manor**

Peter Runacres

### ⇒ *In Memory* ⇐

Sadly, we advise the following residents have passed away and we extend our sincere sympathy to their families and friends.

Janet Sutherland—Suite 801

Mary Gardner—Suite 855

Gerhadus Ros—Unit 275





## FROM THE VILLAGE MANAGER



January has flown by as I continue to settle into the role here as Village Manager; every day is different and every day I'm learning about village life, personalities, clubs, and groups. I've had some lovely conversations with residents too. Having been invited to attend a few club events to spend quality time with residents has been a highlight for me. Thank you to all who have chosen to support me in this challenging and learning period.

### WELCOME PACKS

*I've tasked myself and our team to update our welcome packs; all clubs and groups are being invited to representation in the packs. An advertisement flyer from all clubs would be welcomed. I'd like to think when they are complete they will be a great resource for all residents.*

As a follow up to our **Guest speaker Damien Arsenis (General Manager) from NES** at the Residents' Association meeting in January, I've obtained a list of steps residents can take should they have a query on their billing account:



NES is the first point of contact for all queries and complaints relating to your electricity account & billing and will endeavour to resolve your query or complaint on the first point of contact.

For complaints, NES will:

- ⇒ *Confirm you are an authorised account representative and create a record of your complaint.*
- ⇒ *Work with you to achieve a resolution that is to your satisfaction.*
- ⇒ *Provide you with a timeframe for resolution if the issue cannot be resolved immediately.*
- ⇒ *Keep you up to date if it remains unresolved.*
- ⇒ *Escalate the complaint to Village management if you are dissatisfied with the resolution.*

### ILU Contents Insurance

Thank you to all who attended the Insurance meeting in the Grant Centre Chapel on Friday 20 January. We thank Kim Heggie – Account Manager from Fitzpatrick & Co, Insurance Brokers for putting together her presentation. I hope this answered many questions regarding the changes with your ILU contents insurance. If you would like further information and Kim's contact details, we still have information packs available in administration –

Please see Teresa Terrill from Accounts in the Main Administration Building.

**Dawn Tanner**  
Village Manager

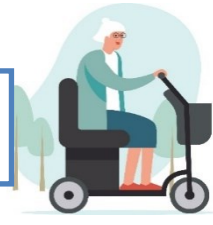
**Have something that you would like to share? Want to thank someone? Have any feedback?**

**Please send your submissions, photos, and feedback to [newsletter@villagebaxter.com](mailto:newsletter@villagebaxter.com)**

**or you can also drop off a note to your Community Centre Receptionist**



## SCOOTER TYRE PUMPING



Dean from Mobility Help will be at Clarke Centre on the back veranda on **Wednesday 1st February** for Tyre Pumping between 9:00am-9:30am.



## CHAPLAINCY SUPPORT GROUP



Our first meeting for the year will be held on Wednesday 1<sup>st</sup> February in Parkside at 2pm followed by afternoon tea. Chaplain Rod will be sharing at the meeting and newcomers are very welcome.

You are also invited to come and celebrate the New Year with Songs of Praise on Sunday 12<sup>th</sup> February at 2.30pm in the Chapel. Our guest soloist is Mark Berry. Check the broacher in your community centre and in this edition of Village Voice.

### The Shed Op Shop

The Chaplaincy Support Group "Shed" Op-shop will reopen on Friday 3rd February after the team's well-deserved rest. We are grateful for the leadership of Sheila Blyth over the last 2 years and say thank you to her. We wish her well in her "retirement" from the Shed.

If you have goods for the Shed, please phone Maree or Bernie on 5971 4079, and they will advise you what items are acceptable and when they may be delivered to the Shed. Unfortunately, due to various circumstances at this stage, we are unable to pick up or deliver to or from units.

We would kindly ask, please do not leave items outside the Shed at any time, as they can be ruined by rain, wind or sun.

We thank our Village Community for their continued support of the Chaplains through the Shed. The Chaplains are provided to the Village through the Church and all the activities of the Chaplaincy Support Group.

Just a reminder that the Shed is open on Friday afternoons from 2-4pm and on the 2<sup>nd</sup> Saturday morning from 10a.m. - noon.

**Margaret Knight**

Secretary

***The Chaplaincy Support Group invite you to come & celebrate the New Year with***

***SONGS OF PRAISE***

***Sunday 12 February 2.30pm in the Chapel***

***Guest Soloist: Mark Berry***

***Afternoon tea included, Donations to Chaplaincy Support Group***



## MOTHERS' DAY STALL AT MT ERIN SECONDARY COLLEGE



An enormous THANK YOU to the people who have already contributed goods for sale for the stall at the school.

We have reached a total of about 250 items as I write this and all of those items are delightful. Quite a few are hand-made craft items but plenty of other great ideas as well!  
I hope the students will be spoilt for choice! We sold close to 500 gifts last year.....

I really appreciate your invaluable support.

Our next collection date will be on **Thursday 23 February** at the same places and times:  
**9.30am till 10.30am at Clarke then 11am till 11.30am at Robinsons.**

Hope to see you there!  
**Heather Charman**



### **Meeting held on 13 January 2022**

The Committee met with our Centre Receptionists and were able to express our appreciation for the support residents receive from them.

It was pleasing to note the encouraging start to the new Café operation.

It was good to confirm the completion of some outstanding items and progress being made on others including the Evacuation Plan, rubbish bin placement, website update and roadworks at east end of vegie garden.

It was reported than some residents were experiencing problems with ventilation in bathrooms. Residents are encouraged to report these through their Receptionist to Maintenance.

A request to consider the cleaning of the "Glasshouse" is to be further investigated.

Thanks were expressed to the residents and staff who contributed to the Christmas lights and garden displays around the Village.

**Reminder to residents** that committee members are available after the monthly Residents' Association meeting to communicate and answer any questions.



## VILLAGE STRUMMERS UKULELE BAND



*Village Strummers Ukelele Group starting up for 2023*

**Friday 3 February 1.15pm in the Parkside Lounge**

*For more information contact*

*Robyn 0412 331 011 or Audrey 0480 105 701*

## ONSITE SHREDDING TRUCK

### Wednesday 8 March 2023 - Administration building - 9am to 11am

The ShredOnSite van will be back at the Village on Wed 8 March from 9am to 11am outside the Administration building.

We will use this to destroy old, archived documents that have reached their destruction dates and invite Staff and Residents to take the opportunity to destroy your sensitive, confidential, and personal documents including X-rays.

*These might include bank statements, medical records, government ID documents - anything that if in the wrong hands may compromise your identity.*

To keep costs down, the van will not be visiting Clarke this time.

Gold coin donation for all Staff and Residents wanting to use the service.

Residents and Staff may leave X-rays with Main Administration for recycling – there will be a box made available in the Foyer for Residents to leave them at the start of March. We will also provide a collection point at Main Reception in the Administration building for Residents and Staff who cannot come to the truck on 8 March but want to drop off papers to be destroyed by ShredOnSite.





## RESIDENTS' ASSOCIATION

Australia Day, January the 26<sup>th</sup> – after the cut-off date for February's Village Voice and old news by the time the March Village Voice appears. I'm keeping a close eye on the weather forecast as the day gets closer and I'm sure, while its been two years since we last marked the occasion, none of us will have forgotten what to do. My grateful thanks to those who contribute to the success of proceedings. We all make a good team, don't we?

When you come to live in the Village the automatic assumption is that things have always been as they are when you arrive. Of course, if you have been visiting a friend or a relative over the years before you come to live here, you will know that's not the case. Some things pass simply because they are no longer relevant or, with someone's passing, we lose a particular skill. In other situations there is no real reason why they no longer occur.

Just before Christmas last year there were concerns raised over dwindling attendance at Residents' Association general meetings. Every Village resident is automatically a member of the Residents' Association, there are no annual fees to be paid, we make it possible for you to get direct (if public) access to the CEO and/or the Village Manager and you get to ask questions and get them answered. The Village Baxter Residents' Committee provides a verbal report on actions during the previous month and also responds to questions. The RA does the same and, if you come along, you'll stay well - informed. But, I have to admit, even with Pete's joke included, its not always (thank goodness) earth-shattering stuff.

For that reason we are currently in negotiation with Management over the provision of a program of guest speakers whom we hope will entertain as well as broaden understanding of what is going on in our world. There will, I promise, be a time limit set for the whole procedure – meetings have to be long enough to be worthwhile getting yourself there but short enough to ensure that you haven't stiffened up when you go to stand up!

**Deborah Haydon**  
President

### Diary Dates for February:

Tyre Pumping - **Wednesday 1<sup>st</sup>** 9.00-9.30 am, Clarke back verandah  
Chair Yoga - **Friday 3<sup>rd</sup>, 10<sup>th</sup> and 24<sup>th</sup>** 12.00 midday, Clarke  
RA morning tea - **Saturday 11<sup>th</sup>** 10.00 – 11.30am, Parkside  
General Meeting - **Wednesday 15<sup>th</sup>** 1.30pm, Clarke

Advance warning – Rob from The Mattress Shop will be along on Thursday 2<sup>nd</sup> March.

### **Pete's jokes for this month:**

Me and my mate were sat in a cafe this morning. The waitress came over and said you can't eat your own sandwiches in here! So we swapped.  
Paddy was at the bus stop when Mick pulls up in his car... "Want a lift Paddy?"  
Paddy says "Better not Mick, in case I miss my bus."



# BEDDING DISPLAY

The Mattress Shop are pleased to be returning to The Village Baxter

**Thursday 2nd March**

10-4pm in the Clarke Centre

There will be:

- Brand New Range. All Australian Made
- Up to 50% off
- **FREE** delivery and removal (including adjustable beds)
- 2 free Jason pillows **FREE** with all orders

Plus much MUCH more!

For any enquiries FREE call 1800 233 746

**The Mattress Shop**  
THE FIRST STEP TO A GREAT SLEEP





## VEGGIE GROUP

In January we had a sudden change into the summer weather we know and love, which caught the poor veggies by surprise. However, they soon recovered and started putting on growth. Better late than never! We will have to hope that the season is extended at the other end, so that our tomatoes, capsicum and eggplant can catch up and produce. Because of the slow start to summer, the produce ready for harvest was a bit low but the 'Pickers and Packers' in their usual way, kept the kiosk supplied well.



Big thanks to Margaret Bardwell who attacked some of the group patches and got some weeding done. Thanks to Margaret we are closer to getting the weeds under control.

Thanks to the mower man for a great job of mowing around the fig trees and Veggie Patch. Looking good.

Mike Ward was busy spraying the weeds on the pathways, a big job out of the way! Don't forget it is your responsibility to keep your paths clear of weeds and other obstacles.



Thank you to the residents who are feeding our compost bins. A great boost for next year's veggies!

Norm is back with a vengeance and started cleaning up beds, sowing and planting more carrots, lettuce, onions, etc.



Wayne has done a great job keeping the weeds in the pumpkin patches under control.



Geoff and Helen have started doing the washing and wiping up of trays and pots in the glasshouse! It will look much tidier after these two have finished but more hands will make lighter work. We still need some people to sort and tidy pots, so if you have a few minutes to help it would be most appreciated.

All in all, a productive month.

Rod



## SOCIAL GROUP



### Social Club February dates

Roundabout Café      Wednesday 1<sup>st</sup> and 15<sup>th</sup>

Village Café              Thursday 9<sup>th</sup> and 23<sup>rd</sup>

We had our first coffee morning on 16<sup>th</sup> February 2022, so we will be ONE year old this month.

Who said it wouldn't last?

We, the Committee, would like to thank everybody who has turned up every fortnight and contributed to making this a very enjoyable time for all. It is a reflection of the people who attend. Very much appreciated. Much laughter and good humour. THANK YOU ALL.

The membership criteria, fees and initiation details have been finalised and copies will be available when we have the time and inclination to print it. Don't hold your breath.

The social secretary has lifted his game at last; maybe the cricket bat had the desired effect or was it the bribe?

Bob Peachey (266) 5971 5291 or 0490 552 847



## THINGS TO PLANT IN FEBRUARY

Amaranth, Beetroot, Broccoli, Brussel Sprouts, Cabbage, Carrot, Chives, Coriander, Endive, Fennel, Kohl Rabi, Leek, Lettuce, Mustard Greens, Okra, Onion, Oregano, Parsley, Parsnip, Radish, Rhubarb (crowns), Rocket, Salsify, Shallot, Silver beet, Swede, Turnip,

List taken from: <https://www.yummygardensmelbourne.com/summer-vegetable-garden.html>



## POTTERY



Pottery (beside the Day Centre)

Free morning tea 2023

Come and join us for a Devonshire tea on

**9 February— from 10 am**

No experience necessary

Come say hello

Judy





# VILLAGE BAXTER BOWLS CLUB



*“Much more than just a bowling club”*

## Indoor Bowlers.

Yes we are underway already in 2023. The Indoor Bowls Group continues to grow and run smoothly thanks to Joan Riley & Maureen Brett. If you are new to the Village, or just want to join the action, you can contact Joan, Maureen or the Clarke Centre receptionist Meridee. Action is on Mondays starting from about 1.00 – 1.15pm. Afternoon tea is provided. *Just get involved.*



## Twilight Bowls.

On Friday 13<sup>th</sup> of January 2023, (lucky for some!!), the Club held the first Twilight Bowls session for a while and hopefully, this year we will get our full fixture for 2023 played. Refer “Dates” for rest of this year’s action at the end of the article. Nearly 50 people participated in our first outing this year including visitors, members, and member volunteers. Perfect weather provided a great backdrop for an enjoyable evening for all bowlers. This was followed by BBQ nibbles in the form of snags. Many thanks to all the helpers especially Ron Burgess on the BBQ.

## New Steps.

Over the Christmas / New Year period a new set of steps was installed in front of the Green Room for more direct access to the greens and the drinking fountain. Guard rails will soon be installed allowing the steps to be used.



## Green Maintenance

In early January the Greens Committee groomed the greens, weeded and cleaned the surrounds in preparation for the recommencement of the pennant and social bowls activities. Our thanks to all those members who volunteered for the working bee.

## Pennant – Results Update.

The pennant season has also recommenced following the Christmas Break. Results – 17<sup>th</sup> January match against Mornington Civic was abandoned due to the heat ruling and points were shared.

## Coaches Corner

The Thursday *coaching clinics* are available by appointment. Usually from 9.00am to 10.00am, but bowlers will need to ring Russell Chandler or Ron Burgess to arrange a session.

## Future Events for Your Diary.

*“Twilight Bowls” - starting at 5pm to 6.30pm followed by social drinks & nibbles.*

- ⇒ *Cost \$5.00pp.*
- ⇒ *Flat sole shoes (no heels) must be worn by participants.*
- ⇒ *Friday 10<sup>th</sup> & 24<sup>th</sup> February 2023.*
- ⇒ *Friday 10<sup>th</sup> & 24<sup>th</sup> March 2023.*

*Note to bowlers – Social Bowls will start at 10.30 on Saturdays during the daylight saving period and remain at 1.00pm on Tuesdays.*



### Changes to Computer Clinic / Village Computer Club.

Another year commences and as usual our first activity was on *Tuesday 3<sup>rd</sup> January - from 1.00pm to 3.00pm when the renewal of the Village Passwords and this year's membership to the Village Computer Club took place.*

Previously we had operated on a casual "come as you please" basis, combining the "IT Advice", the "Family History Group" & ***operating a separate "WiFi service"*** in the Community Centre Buildings for all Villagers covering the Clarke, Parkside, Manning, Robinsons and Grant Centres.

- ◆ From 1/1/2023 we have "Members" rather than "casual attendees".
- ◆ Membership fees for the access to the Community Centres and club membership is now \$20.00 p.a. for single membership plus \$5.00 for a second member of the same unit. In other words Residents wanting to access the WiFi service are now automatically members of the Village Baxter Computer Club upon payment of their fees.
- ◆ "Visitors" will still be welcome for a couple of CC sessions - but ultimately they will be expected to join.

We reiterate that Community Buildings' WiFi system is separate from the WiFi in residents' own units. The key benefit of having this WiFi service is it enables members to make better use of the twice-monthly "Computer Club sessions", can be used as a backup in case of personal equipment problems, or if the internet service to your unit is interrupted, you will still be able to access the internet whilst in one of the Community centres.

**Note:- The Club will waive the current per session cost of \$2.00 for 2023.**

**The raffles will be discontinued.**

**Note: Access to the Community Centres' internet system can still be activated by contacting Chris or John and paying the membership fee.**

**Family Contact Through ZOOM – even if you don't own a computer.**

If you plan to have a "virtual" face to face meeting with family, or friends via the computer, one of our Parkside room computers is set-up for "Zoom Meetings" for either an individual, or small group. Cost ***"zilch" ie free of charge*** in other words. Contact John, or Chris should you wish to avail yourself of this service.

### An Invitation to All Fellow Villagers

*The Village Baxter Computer Club cordially invites all Villagers and especially those new to the Village to come and join our sessions at the Parkside Community Centre where you can also check out our facilities in the computer room which can be accessed free of charge. If this interests you or you want to enhance your computing skills our regular Club sessions are currently run on the 2<sup>nd</sup> & 4<sup>th</sup> Tuesday of the month.*

## COMPUTER CLUB Cont:

### Session Format in 2023

A casual “workshop afternoon (1 on 1)” will be conducted by Chris and/or John on the 2nd Tuesday of the month, **but** by appointment only. Their contact details are depicted below. On the 4th Tuesday, both sessions will be either in the main room or computer room as per usual. Sessions will be as usual commencing at 2.00pm and finish at 4.30pm with afternoon tea about 3.00pm.

**PLEASE NOTE:** THE FAMILY HISTORY SESSIONS ARE SUSPENDED FOR THE TIME BEING

If you have an interest in learning more or have problems, or just wish to update your knowledge, please contact the Computer Club for individual advice, or you can join a Zoom session, by phoning either

**John Thompson (5971 6833) or Chris McMillan (5971 6865)**, or by email - [cclinic3@gmail.com](mailto:cclinic3@gmail.com)

### UPCOMING Village Baxter Computer Club MEETINGS in 2023

- ◆ Tuesday 14<sup>th</sup> February - from 2pm. (Casual workshop) by appointment.
- ◆ Tuesday 28<sup>th</sup> February – from 2.00pm.
- ◆ Tuesday 14<sup>th</sup> March - from 1.00pm to 3.00pm. (Casual workshop) by appointment.
- ◆ Tuesday 28<sup>th</sup> March - from 2pm.

***New Members are always welcome.***

**Email - for help or further information. [cclinic3@gmail.com](mailto:cclinic3@gmail.com)**



## BOOK GROUP



### Book Group 2023

*Enjoy Reading ? Like Sharing your Thoughts ?*

Small Group Meeting Monthly & A New Book each time

You choose from a Wide Book Selection

4<sup>th</sup> Wednesday of the month @ 3pm to 4.30pm in Parkside

Contact : Neil or Sandra Graham 5972 8941



## SAMARITAN ' S PURSE



### Update from 2022

I am one of a small group of sewing/craft ladies; last year made over 8000 items for Samaritan's Purse. Skirts, shorts, scrunchies, bennies, toilet bags, pencil cases, chalk and jewellery bags and

knitted toys etc. If there is anyone in the Village who would like to join us, we meet on the

**First Wednesday of each month @ 10.30am**

Any donations of cotton material would be greatly appreciated.

Please contact **Lorraine Baxter 5971 6821 or 0425 892 358**



# CLARKE CENTRE KIOSK

Many thanks to all who have supported the Kiosk in the Clarke Centre over the past year both as either a customer and/or volunteer helper. For those new to the village, welcome.

The Kiosk is here to help you with your day to day needs and is open from

**9.30am to 11.30am Monday to Friday.**

I hope everyone had a lovely Christmas with family and friends and that 2023 is kind to us all.

**Just a reminder we are looking for Volunteers either 2 hours a week, fortnight or month.**

**Please call June Austin 5971 1780 or Lesley McMillan 5971 6865 for more details.**

**Welcome to The Clarke Centre Kiosk**

Assorted Goods including Eggs & Bread

Vegetables Fresh from the Village Veggie Gardens

Drinks & Chips, Frozen & Dairy Products

Lollies & Ice Creams

Cards & Wrap

**Opening hours:  
9.30am to 11.30am - Monday to Friday**



## MEN'S BRUNCH



**\*\* We will only be catering to order\*\***

9.30am at Parkside

\$5.00 pay on the day

**ALL MEN WELCOME**

**Please enter via the main entrance  
at Parkside only**

Men's Brunch at **Parkside** at **9.30am** on the **3<sup>rd</sup>**  
**Tuesday of every month**

Great morning for the men where they can enjoy a delicious egg and bacon sandwich with coffee, tea, and great conversation.

**Please RSVP for CATERING PURPOSES your details on the notice boards at Grant, Robinsons, Clarke & Parkside.**



## RUBBISH BINS



A reminder to all residents to keep footpaths, roadways & carports clear of obstacles and obstructions. Rubbish bins should ideally be kept on concrete slabs provided near the road side or in their designated spots and then placed safely by the roadside for the rubbish truck to empty on bin days.

If you need a hand putting your bins out on rubbish night, please contact a member of the RA or VBRC to put you in touch with a support person to assist you. Thank you for your co-operation.

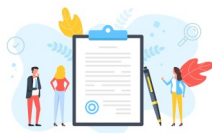
**Dawn Tanner**

Village Manager

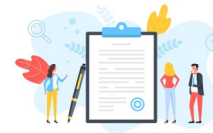


**A Very BIG thank you from the apartment residents to Jenny Neilson, Margaret Knight, Anne Haylock, Val Marsetti and Gwen Buxton for beautiful carol singing around our apartments on a very windy, rainy day!**

**Very thoughtful and much appreciated.**



## BY-LAWS OF THE MONTH



If you'd like to brush up on your Village By-Laws, they can be found on our Website at the link below

<https://www.villagebaxter.com/wp-content/uploads/2021/02/Bylaws-2018.pdf>

by scanning the QR code, or in your copy of your Lease Agreement.



### 20 — REMOVAL OF BELONGINGS

On the death of a Resident BVB may, after a seven day period (for Hostel Residents) and after a fourteen day period for (Independent Living Unit Residents), enter the Premises to remove therefrom to place in storage any or all personal belongs of the Resident at the cost of the estate. BVB may exercise a similar right if a Resident transfers to any other section of the Village or to any external institution and appears reasonably to BVB to be unlikely to retain to occupancy of the Premises.

If it is not reasonably practicable for BVB to obtain either the express permission of the Resident or of his notified next of kin or executor BVB shall require no further or other permission than is expressed herein.

*We acknowledge that the above by-law refers to the Hostel and a process that is outdated, however the wording of a by-law cannot be changed by Management and must be done by a special resolution of Residents held in accordance with the Retirement Villages Act. It remains our process that we do not charge additional service fees for Residents if they clear their unit within the month that they give notice.*



## FROM THE CHAPLAINS

As I sit here and prepare the message for Sunday, I remember a song that was on the radio many years ago. Do you remember 'By the rivers of Babylon' by Boney M ?

It had a catchy tune and they loved to dance as they sang.

It was a world wide-hit for them and the song had a nice melody.

Strangely enough, the lyrics are from Psalm 137, which is a cursing Psalm and not very happy at all!

The Psalmist is lamenting the destruction of Jerusalem in 587BC by the Babylonians, when they killed many Israelites and took most of them into captivity in Babylon.

The Israelites were convinced that Jerusalem, or Zion as they called it, after a hill on which it was built, could never fall to a foreign army.

But God had been warning them for decades about their sin and idolatry through the Prophet Jeremiah, but they wouldn't listen.

So God allowed them to be taken captive by the Babylonians.

Although Israel was to blame for their own captivity, it had also been prophesied that Babylon would be punished for its actions too, and so at the end of this psalm, the psalmist is crying out for God's justice to be poured out on the Babylonians.

Each one of us has suffered some injustice in our lives at one time or another. Maybe blame for something we didn't do, or something that was taken from us or our family.

Maybe a crime committed against us, or someone we love.

The TV is full of murder programs every night that usually involve jealousy, lust, revenge and terrible consequences.

It's easy to let resentment and the desire for revenge consume us, or leave us bitter or broken inside.

Let me encourage you to talk to God about these feelings if you have them, and to ask Him to bring about justice for you, and to help you to forgive whoever did these things, so you can find peace in your heart, and not find yourself captive to emotions that will never help you find comfort.

Sometimes our greatest disappointments are within our own families, and create fractures and resentments that are never resolved.

Don't be like the Psalmist and wait until you are a captive of your own emotions, ask God to help you forgive, and find forgiveness.

You will be glad you did.

As chaplain, I'm always here to help you in your journey if you need me.

I pray God's peace for you and your family in 2023.

**Rod Wilson**

Chaplain







## REMINDER FOR VISITORS BRINGING PETS

While it's true that pets are the new grandchildren, please remind your guests that all visiting pets must be on a lead at all times within the Village and visitors are responsible for cleaning up after them. Residents with a cat are reminded they must be kept indoors at all times.

*Pets are the new kids, plants are the new pets, and candles are the new plants!*



## RECIPES

### Strawberry & Banana Bread

140g butter  
140g caster sugar  
2 medium eggs, free range  
140g plain flour  
1 tsp baking powder  
4 medium banana (ripe and 3 mashed, 1 for garnish)  
100g strawberries, mashed

#### Description

This sweet and soft bread is moist and smells just as good as it tastes.

#### Method

##### Step 1 of 4

Pre-heat the oven to 180°C. Line a baking tin and cover it with parchment paper.

##### Step 2 of 4

In a mixing bowl, cream the butter and sugar together. Crack the eggs in 1 by 1 and combine fully.

##### Step 3 of 4

Sieve in the flour and baking powder while mixing. Mash 3 of the bananas with the strawberries and combine with the dough mixture.

##### Step 4 of 4

Pour the mixture into the baking tray, garnish the top with the last sliced banana and bake for 50 minutes or until cooked through. Remove from the heat and allow to cool slightly before serving.

<https://www.woolworths.com.au/shop/recipes/strawberry-and-banana-bread>





# PENINSULA HEARING

EST. 1952

ALL HEARING NEEDS INCLUDING  
WAX REMOVAL. WE VISIT YOU  
AT YOUR UNIT IN THE VILLAGE.

PHONE US TODAY FOR AN APPOINTMENT

**9783 7677**

Fiona Vines - Audiometrist

Nicholas Peterson - Audiologist



## SOUTH FRANKSTON Denture Clinic

2 Bartlett St Frankston South

**5971 4180**

**Michael Weigert – Dental Prosthetist**

**We come to you every Thursday**

**Just call for a booking**

**We are just a short walk away.**

**Approved by all private & government**

## **CLARKE CENTRE KIOSK**

*The Kiosk is open*

*Monday to Friday*

***From 9.30am – 11.30am***

*Selling a variety of goods including:-*



## PFGP

PENINSULA FAMILY GENERAL PRACTICE

Welcoming all new patients to PFGP

All appointments are **BULK BILLED**

Dr Nita Sharma—Clarke Centre: Tuesdays 8.30-12.30  
Grant Centre: Wednesdays 8.30-12.30

1B VERA STREET, FRANKSTON

PH 9781 3300 FAX 9781 3399 [www.pfgp.com.au](http://www.pfgp.com.au)

# HEATHERHILL ROAD PHARMACY

48 Heatherhill Road, Frankston

**Find out why so many are giving us a try!**

We remind and help manage your medications by providing free weekly medications packing  
We help you gain better understanding of your medications by providing free medications check  
Free Blood pressure check, senior discounts, prescription prices start from \$5.90 and many more!

**Picked up from Robinsons, Clarke, Parkside and Grant Centres**

## NH NEPEAN HEARING

30A Foot Street, Frankston

**9783 7520**



- Small friendly private practice
- Accredited to provide services to pensioners, veterans and private clients
- Latest digital hearing aids

# OPTOMETRIST

Katy Kalff

Optom GCOT PGDAdvClinOptom



Low Vision Consultant

Complete Eye Care

Low Vision and Contact Lenses

**EVERY SECOND THURSDAY**

Please contact the Grant Centre to  
arrange an appointment - 5971 6364



# Village Baxter



## Café

**10am - 3pm**

**Seated or Takeaway—drinks and snacks.**

If you'd like to book a private function or want to enquire  
about their menu, please contact

Cafe [0479 178 732](tel:0479178732)

Cafe bookings & email enquires –  
[cafevillagebaxter@wallara.com.au](mailto:cafevillagebaxter@wallara.com.au)



KAR-FIX Victoria

227 Frankston-Flinders Road,

Frankston South 3199 VIC

Tel: 03 5971 1174

**Family owned** business

with the assurance of Repco.

Specialising in all auto mechanical maintenance  
and repairs on **all** makes and models of vehicles.

**Julian** has over **30 years'** worth of experience in the  
automobile industry. He prides himself on  
delivering an **honest, professional** and **competitively  
priced** service to all his customers whom he values.

All work guaranteed by the Repco warranty.

**Come in and say hello to Julian!**

**SPECIAL OFFER**

**All Village Baxter residents get a 10% discount off  
mechanical repairs**

## Upcoming Public Holidays

A reminder that the Offices are closed  
on all Public Holidays, including:

**Labour Day - Monday 13th March**

**Deadline for Submissions for the  
next Village Voice**

**Friday 17 February**

Please send submissions to  
[newsletter@villagebaxter.com](mailto:newsletter@villagebaxter.com)

Late submissions will held for the next month's



pharmacy NEO

Perri McCarthy B.Pharm MPS (owner)

Pharmacists: Bob & Devleen

## TOWERHILL SHOPPING CENTRE

1/147 Frankston-Flinders Road, Frankston, Vic 3199 Australia

**9781-3027 OR 9781-3833**

***OPEN 8.00 AM - 7:00PM Mon - Fri***

***9.00 AM - 4.00PM Sat***

***10.00 AM - 3.00PM Sun***

***Seniors Discounts & Everyday Fantastic Pricing***

COLLECTION TIMES FOR PRESCRIPTIONS  
AND ANY OTHER ORDERS

**ROBINSONS, CLARKE, PARKSIDE &  
GRANT CENTRE - 1:00pm & 3:00 pm**

**Fax 9781-4582**

**[towerhill@pharmacyneo.com.au](mailto:towerhill@pharmacyneo.com.au)**

Free deliveries on weekdays - Monday to Friday

By Sandra and Glenise

**Disclaimer:** Every care is taken in the course of preparing this publication, but the views expressed herein are not necessarily of The Village Baxter, nor can any representative or employee accept responsibility for any errors or omissions.

Dates and movements were correct as at time of printing.

Village Manager: Dawn Tanner  
Chief Executive Officer: Kim Jackson

Editor: Dawn Tanner  
Proofing: Heather Charman

## DIARY DATES – February 2023

Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
			<b>1</b> 9am – 9.30am <b>Tyre Pumping (Clarke back verandah)</b> 10.15am <b>Line Dancing</b> (C) 2pm <b>CSG</b> (P)	<b>2</b> 7am – <b>Veggie Group</b> (VS) 9am-3pm <b>Pottery</b> (DCA) 11am – 5pm <b>Mahjong</b> (P) 2pm <b>Snooker</b> (R) 2.30pm <b>Darts</b> (R)	<b>3</b> 9.30am-11am <b>Exercises</b> (M) <b>12pm Chair Yoga (M)</b> 10am-4pm <b>Craft</b> (RC) 1.15pm <b>Village Strummers</b> (P) 2pm-3pm <b>Finding Our Feet</b> (C) 2pm-4pm <b>The Shed</b>	<b>4</b> 9am-12pm <b>Croquet</b> (M) 10.30am <b>Outdoor Bowls</b> (C) 1pm-5pm <b>Cards-500</b> (CC)
<b>5</b> <b>10am Church Service (CH)</b>  5pm <b>C.L.E.O. Club</b> (C)	<b>6</b> 7am – <b>Veggie Group</b> (VS) 9-4pm <b>Craft</b> (CC) 11am <b>Exercises with Noriko</b> (C) 1pm <b>Indoor Bowls</b> (C) 2pm <b>Cards-Continental Rummy “May I”</b> (P) 1.30pm <b>Crazy Whist</b> (CG) 2-4.30pm <b>Croquet</b> (M)	<b>7</b> 9am-3pm <b>Art</b> (DCA) 9.30-11am <b>Exercises</b> (M) 12.30pm <b>Outdoor Bowls</b> (C) 2pm <b>Snooker</b> (R)	<b>8</b> 10am – 11.am <b>Fresh &amp; Frozen Fish (Clarke Centre Carpark)</b> 10.15am <b>Line Dancing</b> (C)	<b>9</b> 7am <b>Veggie Group</b> (VS) 9am-3pm <b>Pottery</b> (DCA) 11am-3pm <b>Crafty Critters</b> (P) 2pm <b>Snooker</b> (R) 2.30pm <b>Darts</b> (R)	<b>10</b> 9.30am-11am <b>Exercises</b> (M) <b>12pm Chair Yoga (M)</b> 10am-4pm <b>Craft</b> (RC) 1.15pm <b>Village Strummers</b> (P) 2pm-3pm <b>Finding Our Feet</b> (C) 2pm-4pm <b>The Shed</b> 4pm-9pm <b>Twilight Bowls</b> (C)	<b>11</b> 9am-12pm <b>Croquet</b> (M) 10am-12pm <b>The Shed</b> 10am –11.30am <b>RA Morning Tea</b> (P) 12.30am <b>Outdoor Bowls</b> (C) 1pm-5pm <b>Cards-500</b> (CC)
<b>12</b> <b>10am Church Service (CH)</b>  <b>2.30PM Songs of Praise (CH)</b> 2pm – 4pm <b>Sing Along with Robyn</b> (C)	<b>13</b> 7am <b>Veggie Group</b> (VS) 9-4pm <b>Craft</b> (CC) 11am <b>Exercises with Noriko</b> (C) 1pm <b>Indoor Bowls</b> (C) 2pm <b>Cards-Continental Rummy “May I”</b> (P) 1.30pm <b>Crazy Whist</b> (CG) 2-4.30pm <b>Croquet</b> (M)	<b>14</b> 9am-3pm <b>Art</b> (DCA) 9.30-11am <b>Exercises</b> (M) 12.30pm <b>Outdoor Bowls</b> (C) 2pm <b>Snooker</b> (R) 2pm <b>Computer Clinic</b> (P)	<b>15</b> 10.15am <b>Line Dancing</b> (C) 1.30pm <b>RA Residents Meeting</b> (C) <b>Followed by Q &amp; A with VBRC Committee</b>	<b>16</b> 7am <b>Veggie Group</b> (VS) 9am-3pm <b>Pottery</b> (DCA) 2pm <b>Snooker</b> (R) 2.30pm <b>Darts</b> (R)	<b>17</b> 9.30am-11am <b>Exercises</b> (M) 10am-4pm <b>Craft</b> (RC) 1.15pm <b>Village Strummers</b> (P) 2pm-3pm <b>Finding Our Feet</b> (C) 2pm-4pm <b>The Shed</b>	<b>18</b> 9am-12pm <b>Croquet</b> (M) 12.30am <b>Outdoor Bowls</b> (C) 1pm-5pm <b>Cards-500</b> (CC)



# DIARY DATES – February 2023

Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
<b>19</b> <b>10am Church Service (CH)</b> 1pm-5pm <b>Mahjong (P)</b>	<b>20</b> 7am – <b>Veggie Group (VS)</b> 9-4pm <b>Craft (CC)</b> 11am <b>Exercises with Noriko (C)</b> 1pm <b>Indoor Bowls (C)</b> 2pm <b>Cards-Continental Rummy “May I” (P)</b> 1.30pm <b>Crazy Whist (CG)</b> 2-4.30pm <b>Croquet (M)</b>	<b>21</b> 9am-3pm <b>Art (DCA)</b> 9.30-11am <b>Exercises (M)</b> 9.30am <b>Mens’ Brunch (P)</b> 12.30pm <b>Outdoor Bowls (C)</b> 1pm-4pm <b>Scrabble (M)</b> 2pm <b>Snooker (R)</b>	<b>22</b> 10.15am <b>Line Dancing (C)</b> 3pm – <b>Book Club (P)</b>	<b>23</b> 7am <b>Veggie Group (VS)</b> 9am-3pm <b>Pottery (DCA)</b> 2pm <b>Snooker (R)</b> 2.30pm <b>Darts (R)</b>	<b>24</b> 9.30am-11am <b>Exercises (M)</b> 10am-4pm <b>Craft (RC)</b> 12pm <b>Chair Yoga (M)</b> 1.15pm <b>Village Strummers (P)</b> 2pm-3pm <b>Finding Our Feet (C)</b> 2pm-4pm <b>The Shed</b> 4pm-9pm <b>Twilight Bowls (C)</b>	<b>25</b> 9am–12pm <b>Croquet (M)</b> 12.30am <b>Outdoor Bowls (C)</b> 1pm-5pm <b>Cards-500 (CC)</b>
<b>26</b> <b>10am Church Service (CH)</b> 2pm – 4pm <b>Sing Along with Robyn (C)</b>	<b>27</b> 7am <b>Veggie Group (VS)</b> 9-4pm <b>Craft (CC)</b> 11am <b>Exercises with Noriko (C)</b> 1pm <b>Indoor Bowls (C)</b> 1pm–4pm <b>Croquet (M)</b> 2pm <b>Cards-Continental Rummy “May I” (P)</b> 1.30pm <b>Crazy Whist (CG)</b> 7pm-10pm <b>Card Group (M)</b>	<b>28</b> 9am-3pm <b>Art (DCA)</b> 9.30-11am <b>Exercises (M)</b> 12.30pm <b>Outdoor Bowls (C)</b> 2pm <b>Snooker (R)</b> 2pm <b>Computer Clinic (P)</b>			<b>DISCLAIMER</b>  <b>Dates &amp; Events are correct at time of Deadline 18/01/2023</b>	To place something in the Diary Dates or Classifieds contact the Village Coordinator at 5971 6364 or at villagecoordinator@villagebaxter.com

Unless otherwise advised, Administration Hours are 8am to 4pm, Monday to Friday

### Church Services

SUN – Village Church (includes Communion 1<sup>st</sup> Sunday each month)  
 Wed – Devotions  
 3<sup>rd</sup> Thurs – Uniting Church – Communion

10am – Chapel (non-denominational)  
 9.30am - Clarke Centre  
 2:30pm - Parkside

### Useful Contact Details:

**Homecare:** 5971 6308 or homecare@villagebaxter.com

**Grant Centre:** 5971 6364 or grantcentre@villagebaxter.com

**Robinsons Centre:** 5971 6374 or robinsonscentre@villagebaxter.com

**Clarke Centre:** 5971 6381 or clarkecentre@villagebaxter.com

### Grant Consulting Suites/Medical Centre

Optometrist: Katy Kalf – every 2<sup>nd</sup> Thursday  
 Contact Grant Centre – 5971 6364  
 Appointment Times – 10.30am – 1.30pm

Doctor Nita Sharma – 9781 3300 (Wed)  
 Please call clinic to make an appointment.

### Health @ Welfare @ Clarke Centre

Tues – PFGP-Doctor Nita Sharma – 9781 3300  
 Thurs – Nepean Hearing-Tony Wilms – 9783 7520  
 Thurs – PFGP-Doctor Kalan – 9781 3300  
 Friday – Podiatry-LifeCare – 9770 2343

Please call Clinics to make an appointment

LOCATION KEY – (C) Clarke Centre (CC) Clarke Craft Room (CG) Clarke Green Room (CM) Clarke Meeting Room (DCA) Art Room Beside Day Centre (CH) Chapel Centre (G) Grant Centre (M) Manning Centre (P) Parkside Centre (PR) Parkside Meeting Room (R) Robinson Centre (RC) Robinson Craft Room (VS) Veggie Shed

# CLASSIFIEDS

## CLARKE CENTRE KIOSK



*The Kiosk is open*

*Monday to Friday*

*From 9.30am – 11.30am*

*Selling a variety of goods  
including: -*

*Eggs, Milk, Bread, Frozen and  
Dairy items and fresh seasonal  
fruit and vegetables supplied by  
the Village Veggie Gardens*



## HEMOCARE

Our services include:

- Meals at Home
- Domestic Assistance
- Personal Care Services
- Shopping and Transport
- Respite Care

For Home Care, 7 days a week,

Contact:

**VILLAGE BAXTER** on  
**Ph: 5971 6308**

Village Baxter is a Not For Profit Community Organisation who have been providing Home and Community Care Services in the Mornington Peninsula area for over 20 years.

We have been a Commonwealth Approved Provider of Homecare Packages for over 10 years.

We take the time to understand your requirements and find the right carer for you. Beginning with the provision of a single service tailored to meet a specific requirement, through to the development of a complete package of services, Village Baxter is here to help you. We are committed to enriching the lives of consumers in our community.



# OPTOMETRIST

Katy Kalff

B.Optom GCOT PGDAdvClinOptom



Low Vision Consultant  
Complete Eye Care  
Contact Lenses

Please contact the Grant Centre to arrange an appointment - 5971 6364

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## Peninsula Family General Practice

Dr Nita Sharma – Grant Centre  
Every Wednesday Morning

Dr Nita Sharma – Clark Centre  
Every Tuesday Morning

Dr Piotr Kalan – Clarke Centre  
Every Thursday

Phone (03) 9781-3300 to make an appointment

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**Have something you would like to put  
in the classifieds?**

**Contact Anne Maree on 5971 6364 or  
[villagecoordinator@villagebaxter.com](mailto:villagecoordinator@villagebaxter.com)**

# JANE'S HAIR DESIGN

*At The Grant Centre*

Hours are: Tuesday to Friday 9am – 5pm

Contact: Jane 0407 557 176

